

BEST PRACTICE IN WIDER ROLE WORKSHOPS

OUTPUTS AND OUTCOMES – KNOWING YOUR ONIONS An Introduction to Wider Role Performance Management

Background

Do you know the difference between an output and an outcome? Are the objectives of your wider role project SMART? Do you know how you will monitor and evaluate your project? If the answer to these questions is 'sort of', then this workshop is for you.

In the current funding climate, support for projects is increasingly 'outcomes' driven. How successfully you have identified the need for your project, how clearly you have defined its outcomes and how accurately you are able to measure these will therefore influence how much support you are likely to secure, and the ultimate success of your project.

Workshops

The Scottish Government, in partnership with EVH, is conducting a series of workshops to promote best practice in wider role activity. This workshop is designed to raise awareness of the processes you can employ to improve the performance of your wider role projects. It is an introduction to the issue so may be more useful for practitioners who are new to, or have limited experience of, performance management.

This **FREE** workshop will be facilitated by Lawrence McCabe, a highly experienced wider role practitioner.

Friday 4th June 9.30 – 1pm

**Scottish Government
Endeavour House
1 Greenmarket
Dundee
DD1 4QB**

PLEASE NOTE THERE IS LIMITED AVAILABILITY FOR EACH WORKSHOP!!

PROGRAMME

- 09.30 Welcome and Introductions
- 09.40 Policy and Funding Environment
- greater focus on outcomes
 - impact on wider role strategies
 - implications for project management
- 09.50 Increasing the Impact of Wider Role - Performance Management
- what is it?
 - where do you start?
 - what is involved?
- 10.10 Project Example
- Financial Inclusion Project: *Joy Watson, Hillcrest HA*
- 10.35 Break
- 10.50 Small Group Exercise
- objectives
 - outputs / outcomes
 - monitoring and evaluation
 - managing risk
- 11.35 Group feedback
- 11.50 Measuring impact: Social Return on Investment (SROI)
- 12.20 Project Example
- Tenant Welcome Project: *Louise Christie, Aspire2gether*
- 12.45 Performance Management
- the challenges
 - the value (why bother?)
 - support available (where are the gaps?)
- 12.55 Summary and Conclusions
- 13.00 Lunch

Booking Form for Best Practice in Wider Role

OUTPUTS AND OUTCOMES – KNOWING YOUR ONIONS **An Introduction to Wider Role Performance Management**

Friday 4th June 2010

Please complete the following and return by email, post or fax to:

EVH, 4th Floor Regent House, 76 Renfield Street, Glasgow G2 1NQ
Email: Shanna@evh.org.uk / Fax: 0141 352 7449

Delegate Name:	
Organisation:	
Address:	
Email:	
Tel:	

Any dietary requirements: _____

On receipt of this form EVH will email confirmation of booking.

Cancellations / Non Attendance

Please note that if you fail to attend a workshop without the required notice you will be charged £50, at least 48 hours notice to be given.