

## EVH Member Privacy Notice

### Introduction

We are committed to being transparent about how we collect, use and retain personal data, and to meet our data protection obligations.

This notice explains how we will do this in the context of our service level agreement with our members. We may amend this notice at any time.

### Data Controller

We are registered as a data controller with the information commissioner, and our registered number is Z9902702, the details we have registered are Eamonn Connolly, Director, EVH Ltd, 5<sup>th</sup> Floor, 137 Sauchiehall Street, Glasgow, G2 3EW.

We are a data controller, which means we are responsible for deciding how we hold and use your personal information.

### Data Protection Officer

Under the current requirements, we do not have a Data Protection Officer.

### Where do we get your information?

We collect personal data in a variety of ways including:

- Our membership renewal process
- The election process to join our Executive Committee
- Providing consultancy services either through, management, recruitment or HR
- Providing advice and support to our membership on all recruitment and HR related queries
- Invoicing for work not covered by our service level agreement
- Free WIFI facility for members

### What information do we collect?

We control and process a range of information with regards to our membership. In this privacy notice 'personal information' means personal data, i.e. information about a living individual from which they can be identified.

Personal information does not include data where an individual's identity has been removed (anonymous data). It is important that the personal information we hold and process is accurate and up to date. Therefore, please keep us informed if personal information changes.

This includes:

- Names, addresses, and contact details including email addresses and telephone numbers
- Consultancy Agreements
- Details of individuals where necessary to provide appropriate consultancy, professional advice and support for HR and Recruitment services
- Browsing history while using our WIFI facility in our offices

We are a processor for all personal information obtained through the provision of our advice, support and/or consultancy services, both in respect of our HR and recruitment function

We are a controller for all personal information obtained connected to the function of our business and our membership.

## **Processing Personal Data**

We will process personal data in line with the legal grounds of our legitimate interests to enable us to fulfil our service level requirements with members and, our business interests. This may occur during and after your membership with us.

## **Access to Data and Security**

To process personal data in accordance with our legitimate interests, only appropriate EVH staff will have access to your data. Also, we will only pass personal information to third parties to fulfil any requirements of our service level agreement.

The personal data we hold will be stored electronically and securely in accordance with our retention policy.

Our third party IT consultants use software that captures the amount and nature of WIFI usage per device that is attached to our EVH guest WIFI network. This information is not accessed by anyone in EVH and is not routinely monitored by our third-party IT consultants. Our IT consultants will access the captured data in response to any outage alarms received to assist them with fault identification and repair. The data is captured by software for 30 days after being refreshed and thereafter it is erased.

## **Your Rights**

You have certain rights to:

- Be informed of the personal data we hold on you
- Access and obtain a copy of your personal data on request
- Require us to change incorrect or incomplete personal data we hold on you
- Require us to delete or stop processing your personal data, e.g. where the data is no longer necessary for the purposes, and object to the processing of your data where EVH does not require to process it
- Personal data portability
- Object to the personal data we hold on you
- Be informed of automated decisions made about you

If you would like to exercise any of the above rights, please contact us, in writing, and address it to Eamonn Connolly, Director, EVH Ltd 5<sup>th</sup> 137 Sauchiehall Street, Glasgow, G2 3EW.

If you believe we have not complied with our data protection obligations, you have the opportunity to raise this with the Information Commissioners Office.

## **Data Retention**

We will only retain personal information for as long as necessary to fulfil the purposes for which we have collected it; this includes satisfying any legal requirements. The only exception to this is of out of date information, which will be deleted as soon as possible.

## **If you do not wish to provide personal data**

If you do not provide us with the appropriate personal data that we request, this may hinder or prevent us from providing our services to your organisation.

## **Automated Decision Making**

Membership decisions are not based on automated decision making.