# Governing Body Surgeries

# Support from EVH



# Free on site consultancy for Governing Bodies



So popular were our HR Surgeries that we decided to replicate the format especially for Committees/Boards - and again these have gone down very well.

Like the staff variant this offers free on site support to Governing Bodies every year. We will take a short part of the slot to go over: what EVH is; how we operate and are managed; the different types of membership; our services, events and extras; and finally, explain how we communicate with and support you. This bit only takes 20 minutes - so don't let it put you off making a booking!

This introduction is really good for new Committee members who maybe don't know that much about us, but also for longer standing people who want a reminder of our role.

But mainly the time spent on site will be used to discuss matters the Governing Body wishes to cover - generally the larger or more tricky, people issues.

This new service starts right away. It's not a "one-year" only initiative, surgeries will be available every year from now on.

And, it is free to Full and Associate members as a further benefit of the membership fees you pay us.

#### How does this work?

It's really easy - call us - arrange a slot - and we will come along and spend some time on site discussing any relevant issues that the Governing Body might be facing/anticipating.

We don't need details up front - it's better that we just come along, think about and help you work through problems and challenges on site.

### FAQ's

How much does this cost? Its free for Full or Associate members.

It may be free - but will you just try and sell us stuff when you get here?

No, we will stick to the issues you want to raise with us.

Our place is a bit off the beaten track, so do we have to cover your travel and accommodation costs? No, but it would be nice if you could provide a working lunch.

## Does this mean the entire EVH team will visit us?

No, typically it will be two senior people from EVH who will come on site, over a morning or afternoon session sorry no after hours bookings please as evening sessions just aren't practical.

#### Who should attend from our end?

As many of your Governing Body members as can, but we will discuss this with you when you book.

Can we combine with other local members and have you come and do a joint surgery?

You can if you want, but you don't have to. In our experience it's rarely a good idea to have a joint surgery anyway.



We'll go anywhere our service is available countrywide.

#### More FAQ's

Is this a one year only thing?

No we have planned our resources so as to make this a standing service, every year.

How many Committee Surgeries can we have each year?

One.

# Will the surgery cover things like care or housing policy issues, or campaigning/advocacy initiatives?

No, none of these are our bag. We will focus on people management issues as are covered by all our existing support and services.

What geographical areas are covered by this new service?

Its countrywide - no restrictions.

How much does this cost again? Its free to Full and Associate member organisations.

#### How to book

Contact the EVH office 0141 352 7435 to discuss dates and the types of issues you want us to deal with when we visit.



